

DO YOU KNOW YOUR HEALTHCARE RIGHTS?

The Australian Charter of Healthcare Rights describes the rights of patients and other people using the Australian health system. These rights are essential to make sure that, wherever and whenever care is provided, it is of high quality and is safe.

ACCESS

You have a right to health care.

SAFETY

You have a right to safe and high quality care.

RESPECT

You have a right to respect, dignity and consideration.

COMMUNICATION

You have a right to be informed about services, treatment, options and costs in a clear and open way.

PARTICIPATION

You have a right to be included in decisions and choices about your care.

PRIVACY

You have a right to privacy and confidentiality of your personal information.

COMMENT

You have a right to comment on your care and to have your concerns addressed.



For more information on the Charter ask for a flier on the Australian Charter of Healthcare Rights, or visit www.safetyandquality.gov.au

AUSTRALIAN COMMISSION on
SAFETY AND QUALITY in HEALTHCARE